

Swan - Help and Support

Newway Infomatics Pvt Ltd

Plot 78, Phase I, Ind Area, Chandigarh, India - 160002

Email: support@swan.com | Phone: +91-9115505505

Introduction

We're here to make your experience seamless.

Contact Options

In-App Chat: Quick help

Email: support@swan.com

Phone: +91-9115707707 (11 AM – 6 PM IST)

FAQs

Q: How do I place an order?

A: Open app → Choose services → Add garments → Select slot → Confirm & pay.

Q: How do I track my order?

A: Go to 'My Orders' for updates.

Q: Can I reschedule?

A: Yes, before pickup, via app.

Q: What if my garment is damaged or missing?

A: Contact support within 24 hours. Issues will be reviewed in accordance with our policy.